

TER PLÀSTIC RECYCLING, SL is more than 10 years old. Its headquarters and establishment are based in Gurb (Barcelona). We are dedicated to the recovery and mechanical recycling of plastic materials. We consider the basis of this policy as fundamental pillars of the organisation to achieve the improvement and effectiveness of the Quality Management System and the following guidelines serve as a basis for determining our objectives.

- ✓ **LEADERSHIP and COMMITMENT**, with our professional and experienced team, we aim at producing high quality recycled plastic materials to be used by the processing sector as raw material, contributing to the circularity of the materials.
 - ✓ **INFORM, COMMUNICATE and MOTIVATE**, people related to our organisation operate under a Good Practice manual, with the aim of ensuring quality of the products and services offered
 - ✓ **SUPPORT FOR INDUSTRIES (Suppliers)**, as managers of recovery and mechanical recycling services for plastic waste, for compliance with administrative and legal requirements applied to all establishments, products and other volunteers that TER PLASTIC RECYCLING, S.L SUBSCRIBE.
 - ✓ **CONTINUOUSE IMPROVEMNET OF THE QUALITY OF PRODUCTS AND SERVICE TO CUSTOMERS**, Personal attention to customer requirements, process control, characterization, identification and dispatch of products. Periodically reviewing the results of the company' management and the satisfaction of its customers.
 - ✓ **LOYALTY OF SUPPLIES AND CUSTOMERS**, (customers of services and products respectively), by permanently improving the competitiveness of our services by involving our customers and their suppliers so that they work in good collaboration with TER PLASTIC RECYCLING. S.L and can contribute to the satisfaction of obtaining mutual benefits as a result of the Quality Management System that has been implemented.
 - ✓ **CONSIDER PREVENTION AND ENVIRONMENTAL MANAGEMENT OBJECTIVES FOR THE USE OF RESOURCES**, as a way to contribute to sustainable growth and responsibility in the circular economy, by increasing activities to optimize resource consumption and reduce GHG emissions and promote the prevention of pollution of the environment in which activities are carried out.
 - ✓ **THE PERIODIC REVIEW** of the Quality Management System and its objectives, in order to improve its results and adapt to the constant evolution of industrial activities, regulations and social environment
- Signed by the director